



SUMMARY OF CLIENT RIGHTS

All consumers of outpatient mental health services are guaranteed the following rights under Wisconsin State law:

- The right to be informed of your rights as a patient/client.
- Nondiscrimination on the basis of race, religion, age, sex, or sexual orientation, ethnic origin, physical or mental impairment, financial or social status.
- The right to the least restrictive treatment conditions necessary.
- The right to receive prompt and adequate treatment.
- The right to be informed of your treatment and care and to participate in the planning of your treatment and care.
- The right to a humane psychological and physical environment.
- The right to confidentiality of all treatment records, to review and copy certain records, and to challenge the accuracy, completeness, timeliness or relevance of information in your records in accordance with the provisions of section Wisconsin Statutes 51.30.
- The right to file a grievance about violation of these rights without fear of retribution.
- The right to go to court if you believe that your rights were violated.
- The right to be treated with respect and recognition of the patient's dignity and individuality by all employees of the treatment facility or community mental health program and by licensed, certified, registered or permitted providers of health care with whom the patient comes in contact.

➤ If you believe you have been treated differently because of race, color, national origin, religion, sexual orientation, disability, or age, you may file a discrimination complaint with the following agencies:

- Wisconsin Department of Justice
Office of Crime Victim Services
PO Box 7951
Madison, WI 53707-7951

- Wisconsin Department of Justice
Contract Compliance Officer
PO Box 7857
Madison, WI 53703-7857

- Office for Civil Rights
Office of Justice Programs
US Department of Justice
810 7th Street, NW
Washington, DC 20531

Source: Ch. 51 Wisconsin Statutes (*complete list of rights is available upon request*)

Signature

Date